

POTTAWATTAMIE COUNTY

Pottawattamie County Attorney's Office

227 S. Sixth
Council Bluffs, IA 51501
(712) 328-5649
FAX: (712) 328-5753
Email: matthew.wilber@pottcounty.com

Pottawattamie County Victim Witness Coordinator

Pottawattamie County Courthouse
227 S. 6th. Street
Council Bluffs, IA 51501
(712) 328-5649

TYPES OF SERVICE:

Victim registration, victim services, trial court preparation and ongoing help with hearings. Offers referral, for local shelters and services.

SERVES THE FOLLOWING VICTIMS:

All victims

United States Attorney's Office

Southern District
U.S. Court House Annex
110 E. Court Ave., Suite 286
Des Moines, IA 50309-2053
(515) 473-9300
FAX: (515) 473-9298

TYPES OF SERVICE:

Provides assistance to federal victims and witnesses.

Pottawattamie County Sheriff

Law Enforcement Center
1400 Big Lake Road
Council Bluffs, IA 51501-4292
(712) 890-2200
FAX: (712) 890-2207

Council Bluffs Police Department

227 S. 6th. Street
Council Bluffs, IA 51503-4270
(712) 328-4701
FAX: (712) 328-4723

SERVES THE FOLLOWING COUNTIES:

Adams, Appanoose, Audubon, Boone, Cass, Clarke, Dallas, Davis, Decatur, Fremont, Greene, Guthrie, Harrison, Jasper, Jefferson, Keokuk, Lucas, Madison, Mahaska, Marion, Marshall, Mills, Monroe, Montgomery, Page, Polk, Pottawattamie, Poweshiek, Ringgold, Shelby, Story, Taylor, Union, Wapello, Warren, & Wayne.

United States Attorney's Office

Southern District (Branch Office)
U.S. Courthouse
131 East 4th Street
Suite 310
Davenport, IA 52801
(563) 449-5432
FAX: (563) 449-5433

SERVES THE FOLLOWING COUNTIES:

Clinton, Des Moines, Henry, Johnson. Lee, Louisa, Muscatine, Scott, Van Buren & Washington

Pottawattamie County Clerk of District Court

Pottawattamie County Courthouse
227 S. 6th Street
P.O. Box 476
Council Bluffs, IA 51502-0476
(712) 328-5604

Iowa Legal Aid

(Southwest Regional Office)
300 Smith-Davis Building, 532 First
Avenue

Council Bluffs, IA 51503

(712) 328-3982 (800) 432-9229

FAX: (712) 328-3996

TYPES OF SERVICE:

Free legal service to people meeting low
income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses,
but no charge for legal services.

**SERVES THE FOLLOWING
COUNTIES:**

*Audubon, Carroll, Cass, Crawford,
Fremont, Harrison, Mills, Montgomery,
Page, Pottawattamie, Ringgold, Shelby,
& Taylor*

Child Support Recovery Unit

300 W. Broadway, Ste. 32

Council Bluffs, IA 51503

Legal Hotline for Older Iowans:

1111-9th St., Suite 230

Des Moines, IA 50314

(515) 992-8161 (800) 992-8161

WEB: www.lawhelp.org/program/898/

TYPES OF SERVICE:

Free legal service to people meeting low
income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses,
but no charge for legal services.

**SERVES THE FOLLOWING
COUNTIES:**

Statewide

Pottawattamie County Relief

223 South 6th Street

Courthouse Annex

Council Bluffs, IA 51501

(712) 328-5797

FAX: (712) 328-5726

HOURS: 8:00 – Noon & 1:00 – 4:30

Monday - Friday

TYPES OF SERVICE:

Provides necessities: rent, food,
clothing, utilities, medical care, and
makes referrals to other assistance
programs for persons unable to work
any type of job due to health restrictions
and have very low income

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

No fee.

C.A.S.A.

(Court Appointed Special Advocates)
515 Fifth Ave.
Council Bluffs, IA 51503
(712) 328-4811

TYPES OF SERVICE:

Trained adult volunteers assisting child victims who are going through the court system

SERVES THE FOLLOWING VICTIMS:

Child abuse or neglect

FEE INFORMATION:

Free of charge

Catholic Charities

300 W. Broadway
Suite 223
Council Bluffs, IA 51503
(712) 328-3086
FAX: (712) 328-1348

TYPES OF SERVICE:

Counseling (family and individual), domestic violence shelter, domestic abuse counseling

SERVES THE FOLLOWING VICTIMS:

Adult sexual assault/domestic violence victims, child victims of sexual assault/domestic violence

FEE INFORMATION:

Sliding fee based on income and specific financial needs of the individual or family. We subsidize individuals or families who are unable to pay for counseling or shelter services. We also have a limited financial assistance program for food, clothing, and other necessities.

Council Bluffs City Health Department

209 Pearl Street
Council Bluffs, IA 51503-4270
(712) 328-4666
FAX: (712) 328-4917

TYPES OF SERVICE:

Confidential AIDS testing, diagnosis and treatment for STD's, immunization for children

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

No fee

Catholic Charities/Phoenix House & Sexual Abuse Program

411 E. Broadway
Council Bluffs, IA 51503
(712) 256-2059

CRISIS LINE: (800) 612-0266**TYPES OF SERVICE:**

24 hr. crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safehouse, information/ referral, legal advocacy, personal advocacy, community education

SERVES THE FOLLOWING VICTIMS:

Domestic abuse, adult sexual abuse, adult survivors of incest

FEE INFORMATION:

No fee for services. Donations accepted.

Lutheran Social Service

310 West Kanesville Blvd.

Suite 2 - Mezzanine

Council Bluffs, IA 51503

(712) 323-1558

FAX: (712) 323-7588

TYPES OF SERVICE:

Counseling, family preservation, in home foster and respite care.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Sliding fee, private insurance, Medicaid, EAP service.

Southwest 8 Senior Services

300 West Broadway, Suite 240

Council Bluffs, IA 51503

(712) 328-2540 (800) 432-9209

FAX: (712) 328-6899

WEB: www.southwest8.org

TYPES OF SERVICE:

Outreach, info/referral, congregate meals, legal services, counseling, home health, homemaker, home-delivered meals, chore maintenance.

SERVES THE FOLLOWING VICTIMS:

Older Iowans 60+

FEE INFORMATION:

None

SERVES THE FOLLOWING COUNTIES:

Cass, Fremont, Harrison, Mills, Montgomery, Page, & Shelby

Allegent Psychiatric Associates

801 Harmony Street, Suite 302

Council Bluffs, IA 51503

(712) 328-2609

WEB: www.alegent.com

TYPES OF SERVICE:

Counseling, play therapy

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Accepts DHS POS, Medicaid, and Medicare.